

BSIG...Here When You Need Us Most.



Now making it easier to report your auto claim — on a day that's anything but easy.

Being involved in an auto accident is stressful enough, without worrying about how and when you can report the claim to your insurance provider.

We take the hassle out of auto claim reporting with our new “BSIG mobile app” that allows you to contact us directly from the scene by texting your policy number with your mobile device.

What is the BSIG mobile app?

- It's a multi-functional web app and doesn't require you to download it
- Simply send a text with your policy number to (888) 603-1711 and follow the returned link to access the app. It will function like a web page and prepopulate your policy information
- If you don't have your policy number, text any string of characters to the phone number above. You will receive a fully functional link to the app that you can use to report your loss, it just will not include your policy number. Our claims team can obtain that information from you at a later time
- The app is available 24/7/365 from your mobile phone

How does the mobile app work and how will existing policyholders be notified?

- From the homepage of the app, choose to:
 - » *Report a claim*
 - » *Contact us directly by phone*
 - » *Report a glass only claim*
 - » *Locate a body shop*
- Secure photographs as your camera is linked to the app
- Not sure of your location? Our app is geocoded so your location is easily identified!
- **For existing policyholders**, instructions on how to access the app will be included on your renewal automobile insurance cards. If a policyholder wishes to use the app before receiving their renewal card they can also text their policy number to (888) 603-1711

Want to know more?

Contact your Territory Manager or local Underwriter!

What happens after I submit a loss via the app?

- The Fast Track and Support team will set up the claim and send it to the claim department within 2 hours.

Our Claims Service Commitment

- 24/7/365 multi-platform claim reporting
- Accelerated auto and property estimating and repair options
- Fast Track medical only claims handling program
- Tele-emergent medicine program-immediately connects injured workers to medical care, not triage
- Return to work programs resulting in employees returning to work 42% quicker than the Official Disability Guidelines (ODG)

Over 97% of customers surveyed would recommend BSIG.

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